

TELCOR Point of Care

Saving time and money, enhancing workflow and supporting patient safety initiatives

QML, TELCOR's industry leading point of care information and interface management solution, was designed specifically to support the management and reporting requirements of the expanding point of care testing market. It manages information from the most point of care device types to the most LIS/EMRs.

Comprehensive information management

- Eliminate errors, omissions and delays associated with manual charting of patient and QC results
- Manage operator certifications and device activities
- Provide a complete audit trail for all point of care activity
- Access to any subset of data for troubleshooting and/or quality management statistics
- Meet departmental, CAP, JCAHO and other accrediting agency requirements

Exception-based rules engine

- Validate patient IDs through an ADT interface and/or comprehensive format rules
- Define result auto-verification rules by result values and/or flags for real-time and/or retrospective review
- Monitor results performed by invalid operators, or on new devices, or with new reagents, etc.
- Define configurations unique to device(s), location(s) and result type(s)
- Ability to customize the system to work for your organization through hundreds of user accessible configuration options

Configuration flexibility

- Hardware selected, acquired and supported by customer's own IT
- Single PC configuration
- Client server configurations serving single or multiple facilities
- Multiple simultaneous access points from an installed client or Citrix
- Server processes installed on a single or multiple physical or virtual servers

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Comprehensive device and LIS/EMR connectivity

- Proven solution connecting point of care results to the LIS/EMR at more than 1,000 hospitals
- Automated results transmission from more than 65 different device types
- Completely open vendor offering connectivity for ALL point of care devices
- Extensive experience with virtually every LIS and/or EMR
- Receive ADT and Orders messages from one or multiple systems
- Send Results to multiple systems simultaneously via HL7 messages and/or Scripting
- An additional output for simultaneous sending of results to both test and production environments

Industry leading customer service

- Pioneers of efficient and cost-effective remote implementations paced by the needs of the organization's timelines and resources
- Version updates with new and updated features at no additional cost
- Extended warranty
- Unlimited access to our customer support staff
- 24 x 7 x 365 technical support via toll-free number for questions, configuration assistance, troubleshooting and general product support
- Disaster recovery
- Hardware upgrades/migrations

TELCOR, an employee owned company founded in 1995, is an industry leader in the laboratory point of care and outreach/reference lab markets, providing unparalleled software products and services and exceptional customer support. TELCOR's proven implementations are performed by clinically experienced, IT knowledgeable resources who understand each customer's unique environment.

