



iLabBill™

A TELCOR Outreach Information System® Application

iLabBill allows you to provide your patients with the option to pay their bills securely online. With more and more people paying their bills and managing their finances online, this addition to the Billing Information System will give your laboratory the opportunity to provide more services and convenience to your patients.

Product Benefits

Expand patient services

Improve patient satisfaction

Provide convenience for patients

Reduce time spent manually processing payments

Extends brand identity

Product Features

Tools for the Patient

Patients can:

- Receive their URL and PIN via the paper statement
- View their account history by time frame and can print history for payer submission and payment history
- Pay via fully secured credit card processing or PayPal™
- View real-time account information pulled directly from the Billing Information System
- View and print payment receipts

Tools for the Laboratory

The laboratory can:

- Choose colors and logos that best fit its already established brand identity
- Post a link on their Web site to easily direct patients to the log in screen
- Define and customize the HIPAA compliant login and security parameters required to access iLabBill; utilizes a double layer of screen security, 128-bit encryption and PCI compliant credit card transaction security
- Define information pages to provide additional information to the patient (i.e., how to read a statement, how to pay by phone, how to pay by mail, how to apply for a hardship appeal)
- Configure which credit cards to accept (Note: Only last four credit card digits are maintained as a reference)
- Configure which credit card authorization gateway to use
- Automatically post credit card payments, improving workflow and timelines of payment entry
- Use the Remittance Workqueue to view all payments posted via iLabBill

TELCOR, an employee owned company founded in 1995, is an industry leader in the laboratory point of care and outreach/reference lab markets, providing unparalleled software products and services and exceptional customer support. TELCOR's proven implementations are performed by clinically experienced, IT knowledgeable resources who understand each customer's unique environment.



All TELCOR applications have been built with current Good Manufacturing Practices (cGMP) and TELCOR is a Microsoft® Gold Certified Partner. Microsoft, Microsoft Excel and Microsoft.NET are either registered trademarks or trademarks of Microsoft Corporation in the United States and other countries.

TELCOR's Commitment to Security and Compliance

TELCOR is committed to remaining compliant and maintaining the compliance of its products with all new and upcoming federal regulations for billing including, but not limited to, HIPAA, the HITECH Act, ICD-10 and PCI SCC.

